

Naturograf

Terms and conditions for participating in birdwatching tours

Applications, reservations and payment:

- After the initial agreement and selection of the tour, the organizer will send the buyer an email with payment information.
- The birdwatching tour is only reserved after the full amount has been transferred to the bank account.
- Payment must be made no later than 14 days before the tour. If payment is not made within the specified period, the buyer will be considered to have canceled the reservation.

Cancellations:

- Cancellation of the paid tour is possible up to 14 days in advance with a refund of 100% of the paid amount. After the expiration of the specified period, cancellation is possible only with a partial refund of up to 70% of the paid amount.
- The amount paid for a particular tour cannot be used for the next or any other tour unless it is offered as a replacement in case of cancellation by the organizer.
- In case of cancellation of the tour by the organizer for any reason, the customer will be offered the option of refund of the entire amount paid or an alternative date.

Other conditions:

- During the tour, you are responsible for yourself and any minors accompanying you and assume liability in the event of an accident.
- You are responsible for the equipment provided to you for use during the birdwatching trip and are responsible for the full value if the equipment is damaged.
- Terms and conditions are subject to change without notice.